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1,2	Description of key impacts, risks and opportunities		pg. 5-7, pg 14 & 15, pg 66-69, pg. 157-160
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2,2	Primary brand, products and/or services		pg. 11 and pg. 76-77
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2,4	Location of organization's headquarters		Back cover
2,5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report		pg.10, pg. 46-47 & pg. 76-77
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3	REPORT PARAMETERS		
Report profile			
3,1	Reporting period for information provided		2007 annual report
3,2	Date of most recent previous report (if any)	This is Criteria CaixaCorp's first report	
3,3	Reporting cycle	Annual	
3,4	Contact points for questions		Back cover and http://www.criteriacaixacorp.es/accionistaseinversores/contacto_es.html
Report scope and boundary			
3,5	Process for defining report content		pg. 26-29 and pg. 72
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3,1	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement	This is Criteria CaixaCorp's first report	pg. 135
3,11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report	This is Criteria CaixaCorp's first report	pg. 135

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GRI content index			
3,12	Table of identifying location of the standard disclosures in the report		http://www.criteriacaixacorp.es/accionistaseinversores/informes_es.html
Assurance			
3,13	Policy and current practice with regards to seeking external assurance for the report	This is Criteria CaixaCorp's first report. External assurance will be sought for next year's report	
4	GOVERNANCE, COMMITMENTS, AND ENGAGEMENT		
Governance			
4,1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight		pg. 50 & 58
4,2	Indicate whether the Chair of the highest governance body is also an executive officer		pg. 55
4,3	State the number of members of the highest governance body who are independent and/or nonexecutive members		pg. 55
4,4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body		pg. 26-27
4,5	Linkage between compensation for members of the highest governance body, senior managers, and executives, and the organization's performance		pg.54
4,6	Process in place for the highest governance body to ensure conflicts of interest are avoided		pg. 56-58
4,7	Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics		pg. 53 & 59
4,8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation		pg. 46, pg. 66 & pg 69
4,9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance		pg. 64 & 65 & pg. 68
4,1	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance		pg. 54-55 & pg. 84
External initiatives			
4,11	Explanation of whether and how the precautionary approach or principles is addressed by the organization		pg. 66
4,12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses		pg. 66-67
4,13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations		pg. 71-72
Stakeholder engagement			
4,14	List of stakeholder groups engaged by the organization		pg. 26-29, pg. 34, pg 57-59 & pg. 60

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4,15	Basis for identification and selection of stakeholders with whom to engage		pg. 26-29, pg. 34, pg 57-59 & pg. 60
4,16	Approaches to stakeholder engagement		pg. 26-29, pg. 34, pg 57-59 & pg. 60
4,17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting		pg. 26-29, pg. 34, pg 57-59 & pg. 60
5	MANAGEMENT APPROACH AND PERFORMANCE INDICATORS		
5,1	Economic		
Disclosure of management approach - economic performance			pg. 46-48
Performance indicators, economic			
Economic performance			
EC1	Direct economic value generated and distributed		pg. 22 - 24, pg. 40, pg 49, pg.134 & pg. 143
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change		pg. 67
EC3	Coverage of the organization's defined benefit plan obligations		Legal disclosure / Annual Accounts, pg. 144
EC4	Significant financial assistance received from government	No financial assistance was received from the government	
Market presence			
EC5	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation		pg. 60-63
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.		pg. 71
EC7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation	The company's activities are undertaken in Barcelona; there are no operations elsewhere entailing local employment arrangements	
Indirect economic impacts			
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement	Not applicable in light of the organization's business	
EC9	Understanding and description of the most significant indirect economic impacts		pg. 82-85
5,2	Environmental		
Disclosure of management approach - environmental performance			pg. 66 & 67 & pg. 70
Performance indicators, environmental			
Materials			
EN1	Materials used by weight or volume	This indicator is not considered relevant in light of the Company's core business.	

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EN2	Percentage of materials used that are recycled input materials		pg. 71
Energy			
EN3	Direct energy consumption by primary energy source		pg. 70
EN4	Indirect energy consumption by primary source		
EN5	Energy saved due to conservation and efficiency improvements		pg. 70
EN6	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives	This indicator is not considered relevant in light of the Company's core business.	pg. 70-71
EN7	Initiatives to reduce indirect energy consumption and reductions achieved		
Water			
EN8	Total water withdrawal by source	This indicator is not considered relevant in light of the Company's core business.	pg. 70
Biodiversity			
EN1 1	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	This indicator is not considered relevant in light of the Company's core business.	
EN1 2	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas	This indicator is not considered relevant in light of the Company's core business.	
EN1 3	Habitats protected or restored	This indicator is not considered relevant in light of the Company's core business.	
EN1 4	Strategies, current actions, and future plans for managing impacts on biodiversity	This indicator is not considered relevant in light of the Company's core business.	
Emissions, effluents, and waste			
EN1 6	Total direct and indirect greenhouse gas emissions by weight		pg. 70-71
EN1 7	Other relevant indirect greenhouse gas emissions by weight	This indicator is not considered relevant in light of the Company's core business.	
EN1 8	Initiatives to reduce greenhouse gas emissions and reductions achieved		pg. 70-71

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EN19	Emissions of ozone-depleting substances by weight	The building's cooling systems do not use CFCs	pg. 70-71
EN20	NOx, SOx, and other significant air emissions by type and weight		
EN21	Total water discharge by quality and destination	Due to the nature of the Company's activities, there are no waste water discharges	
EN22	Total weight of waste by type and disposal method		pg. 70-71
EN23	Total number and volume of significant spills	This indicator is not considered relevant in light of the Company's core business.	
Products and services			
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation	This indicator is not considered relevant in light of the Company's core business.	
EN27	Percentage of products sold and their packaging materials that are reclaimed by category	This indicator is not considered relevant in light of the Company's core business.	
Compliance			
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	No material environmental non-compliance fines/sanctions incurred	
Transport			
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce		pg. 71
Overall			
EN30	Total environmental protection expenditures and investments by type	This indicator is not considered relevant in light of the Company's core business.	
5,3 Social			
Disclosure of management approach - social performance			pg. 60
Performance indicators, social			
Employment			
LA1	Total workforce by employment type, employment contract, and region	All employees are full-time	pg. 60-63
LA2	Total number and rate of employee turnover by age group, gender, and region		pg. 62-63
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations		All employees are entitled to the same benefits
Labor/management relations			
LA4	Percentage of employees covered by collective bargaining agreements		The prevailing collective agreement applies to the entire workforce

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LA5	Minimum of notice period(s) regarding significant operational changes		The minimum period is stipulated in prevailing legislation
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs		
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities by region		pg. 62
LA8	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases		pg. 62-63
LA9	Health and safety topics covered in formal agreements with trade unions		
Training and education			
LA10	Average hours of training per year per employee category		pg. 61
LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings		pg. 61
LA12	Percentage of employees receiving regular performance and career development reviews		pg. 61
Diversity and equal opportunity			
LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity		pg. 55 & 59 & pg. 60-63
LA14	Ratio of basic salary of men to women by employee category		No discrepancies; the ratio is 1:1
Disclosure on management approach - human rights			pg. 64, pg. 66 & 68
Human rights performance indicators			
Investment and procurement practices			
HR1	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening		pg. 64 & 65
HR2	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken	This indicator is not considered relevant in light of the Company's core business.	
Non-discrimination			
HR4	Total number of incidents of discrimination and actions taken	No incidents recorded last year	
Freedom of association and collective bargaining			
HR5	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights		pg. 64 & 65 & pg. 68 & 69
Child labor			

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HR6	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor		pg. 64 & 65 & pg. 68 & 69
Forced and compulsory labor			
HR7	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures taken to contribute to the elimination of forced or compulsory labor		pg. 64 & 65 & pg. 68 & 69
Disclosure on management approach - society			pg. 34-37
Performance indicators, society			
Community			
SO1	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities	This indicator is not considered relevant in light of the Company's core business. For our investees, please see their respective reports	
Corruption			
SO2	Percentage and total number of business units analyzed for risks related to corruption		pg. 54- 56 & pg. 64 & 66
SO3	Percentage of employees trained in organization's anti-corruption policies and procedures		pg. 57
SO4	Actions taken in response to incidents of corruption	No incidents identified last year	
Public policy			
SO5	Public policy positions and participation in public policy development and lobbying		
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country	The company made no financial or in-kind contributions in 2007	
Anti-competitive behavior			
SO7	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes	This indicator is not considered relevant in light of the Company's core business. For our investees, please see their respective reports	
Compliance			
SO8	Monetary value of significant fines and total number of non-monetary sanctions for noncompliance with laws and regulations	No significant fines/sanctions were incurred	
Disclosure on management approach - product responsibility			pg. 26 - 29
Performance indicators, product responsibility			
Customer health and safety			

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PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures	This indicator is not considered relevant in light of the Company's core business.	
PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes	This indicator is not considered relevant in light of the Company's core business.	
Product and service labeling			
PR3	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements		pg. 26 - 29
PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes	This indicator is not considered relevant in light of the Company's core business.	
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction		
Marketing communications			
PR6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship	The IPO complied in full with applicable legislation and was reviewed and authorized by the CNMV	pg. 18 & 19
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes	No incidents recorded in 2007	
Customer privacy			
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	No complaints recorded in 2007	
Compliance			
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	No significant fines/sanctions were incurred	